Health Sciences TritonLink Financial Aid Information

The Health Sciences Financial Aid Office utilizes TritonLink, the main UC San Diego portal for student information. With TritonLink, you will be able to view messages regarding the status of your financial aid application, complete missing items needed to receive your disbursement and accept your awards.

Borrowers of Direct Loans and campus-based loans will see links for the respective promissory note processes, if needed.

To go the Health Sciences TritonLink log-in page, please click here: https://act.ucsd.edu/studentFinancialAid2/financialaidchecklist.htm

You will be prompted to sign in using your TritonLink user name (or student PID) and your password. After logging in, you will then be taken to the landing page for the Financial Aid section of MyTritonLink.

There are five simple components to receiving your awards. Review the attached sample screenshot of the financial aid section of the TritonLink portal.

1. Complete any documents on your Required Documents and Tasks section of TritonLink
2. Review and ensure your information is accurate on TritonLink. If it is not, please contact our office as soon as possible.
3. Accept or decline your presented awards. Grants and most scholarships are accepted automatically on your behalf. If you would like a reduced amount of University or Direct loan, you will need to contact us so we can update the amount.
4. After accepting your loans, you may need to complete a new Master Promissory Note if you have not completed one in the past. This will be displayed on your Required Documents and Tasks.
5. Look for an email from our third party loan servicer, Heartland ECSI if you are borrowing any campus based loans. The email will go to your ucsd.edu email with instructions (sample provided below). Approximately 24 hours after you accept a loan, a Heartland ECSI required document will be placed on your Tritonlink account until you complete all the steps.
1. Review and submit any required documents to our office.

2. This section has important award information and is where you can accept or decline your award(s).

3. You can accept or decline your loans online. If you would like a reduced amount, please contact our office.

Don't forget to confirm!
Complete the Electronic Promissory Note (E-Prom) with ECSI

You have recently accepted a campus-based loan (Loan for Disadvantaged Students, University Loan, Primary Care Loan, Alumni Loan or AMA Loan) as part of your financial aid award and need to complete the Electronic Promissory Note (E-Prom) process with ECSI, UCSD’s servicer that handles all loan administration/requirements for these types of loans. The following are important steps that need to be completed so that your loan may be disbursed.

1. The University will forward an award file with your accepted loan information to ECSI.

2. Once the award file is received by ECSI, they will send you an email advising you to log into their website and complete the required paperwork. https://www.ecsi.net/promuc6

3. When the school year has begun your loan can start to disburse towards your student account a few days after you have completed ALL the required steps with ECSI. The first step is to set yourself up with an ECSI PIN that serves as your student authentication. The last step is to wait until after the right-to-cancel date has expired. Make sure to carefully read everything ECSI presents you and contact them directly with any questions.

Please check your UC San Diego email inbox for ECSI’s email so that you may start the process.

If you have further questions about your campus-based loan, please contact our office:

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